



Notice of Price Agreement Award

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Printed: 7/19/2006

STATE OF RHODE ISLAND AND PROVIDENCE PLANTATIONS
CAPITOL HILL
PROVIDENCE RI 02908

V E N D O R	INSTITUTE FOR CULTURAL COMPETENCY 1809 SW PARKVIEW CT PORTLAND OR 97221	INTERPRETING SERVICES	
		Award Number 68M00352991	Effective Period: 7/1/06 - 6/30/09

S H I P T O	ADMINISTRATION MASTER PRICE AGREEMENT RELEASE AGAINST RI MPA	Date: 07/18/2006 Buyer: JEROME MOYNIHAN Shipping: F.O.B., Destination Terms: Net 30	I N V O I C E	ADMINISTRATION MASTER PRICE AGREEMENT RELEASE AGAINST RI MPA

Department		Bid Number	Requisition Number
ADMINISTRATION		MPA-54	B06251
Item		Unit	Unit Price
	<p>7/1/06 - 6/30/09 RENEWABLE TWO (2) ADDITIONAL YEARS</p> <p>MASTER PRICE AGREEMENT #54</p> <p>THIS IS A NOTICE OF AWARD, NOT AN ORDER. Any quantity reference in the agreement or in the bid preceding it are estimates only and do not represent a commitment on the part of the state to any level of billing activity, other than for quantities or volumes specifically released during the term. No action is to be taken except as specifically authorized, as described herein under AUTHORIZATION AND RELEASE.</p> <p>ENTIRE AGREEMENT - This NOTICE OF AWARD, with all attachments, and any release(s) against it shall be subject to: (1) the specifications, terms and conditions set forth in the Request/Bid Number cited herein, (2) the General Terms and Conditions of Contracts for the State of Rhode Island and (3) all provisions of, and the Rules and Regulations promulgated pursuant to, Title 37, Chapter 2 of the General Laws of the State of Rhode Island. This NOTICE shall constitute the entire agreement between the State of Rhode Island and the Vendor. No assignment of rights or responsibility will be permitted except with the express written permission of the State Purchasing Agent or his designee.</p> <p>CANCELLATION, TERMINATION and EXTENSION - This Price Agreement shall automatically terminate as of the date(s) described under CONTRACT PERIOD unless this Price Agreement is altered by formal amendment by the State Purchasing Agent or his designee upon mutual agreement between the State and the Vendor.</p> <p>STATEWIDE APPLICABILITY - Political Subdivisions (cities, towns, schools, quasi-public agencies), as authorized by law, may participate in this Agreement. All ordering and billing shall be between the vendor and the political subdivision (only).</p>		

This Notice of Award/Purchase Order is issued in accordance with the specific requirements described herein and the State's Purchasing Regulations and General Conditions of Purchase, copies of which are available at www.purchasing.state.ri.us. Delivery of goods or services as described herein shall be deemed acceptance of these requirements.

COPY

STATE PURCHASING AGENT/DESIGNEE



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	<p>REPORTS - The Vendor agrees to provide the State with quarterly reports describing activity against this Price Agreement. If this is a Master Price Agreement, such reports shall include usage by municipalities, quasi-public agencies, schools, etc. All reports shall contain the following data: (1) Billing volume in dollars and (2) quantity shipped for each line item in the price agreement. When there are no line items in the price agreement, vendor shall report volume by catalog order numbers, with a brief description of each order number.</p> <p>Reports must be submitted to the RI Division of Purchases to the attention BUYER named in this notice, identifying the Agreement number and the Reporting Period. Quarterly reports shall be due 45 calendar days after the end of each quarter. Failure to submit required reports shall be considered a breach of the contractor's obligations and may be considered, at the discretion of the State Purchasing Agent, sufficient cause for the termination of the agreement and other outstanding agreements and orders, and possible suspension from participation in additional State procurements.</p> <p>AUTHORIZATION AND RELEASE. In no event shall the Vendor deliver goods or provide service until such time as a duly authorized release document is certified by the ordering Agency.</p> <p>A Direct Purchase Order (DPO) shall be created by the agency listing the items ordered, using the pricing and format set forth in the Master Blanket. All pricing shall be as described in the Master Blanket and is considered to be fixed and firm for the term of the Agreement, unless specifically noted to the contrary herein. All prices include prepaid freight. Freight, taxes, surcharges, or other additional charges will not be honored unless reflected in Master Blanket.</p>		

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ADMINISTRATION		MPA-54	B06251
Item		Unit	Unit Price
1.0	<p>THIS IS A MULTI-YEAR BID/CONTRACT. PER RHODE ISLAND STATE LAW 37-2-33, CONTRACT OBLIGATIONS BEYOND THE CURRENT FISCAL YEAR ARE SUBJECT TO AVAILABILITY OF FUNDS. CONTINUATION OF THE CONTRACT BEYOND THE INITIAL FISCAL YEAR WILL BE AT THE DISCRETION OF THE STATE. TERMINATION MAY BE EFFECTED BY THE STATE BASED UPON DETERMINING FACTORS SUCH AS UNSATISFACTORY PERFORMANCE OR THE DETERMINATION BY THE STATE TO DISCONTINUE THE GOODS/SERVICES, OR TO REVISE THE SCOPE AND NEED FOR THE TYPE OF GOODS/SERVICES; ALSO MANAGEMENT OWNER DETERMINATIONS THAT MAY PRECLUDE THE NEED FOR GOODS/SERVICES.</p> <p>THIS PURCHASE ORDER IS AWARDED SUBJECT TO EQUAL OPPORTUNITY COMPLIANCE.</p> <p>INTERPRETING SERVICES - PAID AT \$1.00 ALLOWABLE COST.</p> <p>SEE ATTACHED PRICING.</p> <p>EVERY PERSON OR BUSINESS ENTITY PROVIDING GOODS OR SERVICES AT A COST OF \$5000 CUMULATED VALUE IS REQUIRED TO FILE AN AFFIDAVIT REGARDING POLITICAL CAMPAIGN CONTRIBUTIONS WITH THE RI STATE BOARD OF ELECTIONS EVEN IF NO REPORTABLE CAMPAIGN CONTRIBUTIONS HAVE BEEN MADE. (RI GENERAL LAW 17-27) FORMS OBTAINED AT BOARD OF ELECTIONS, CAMPAIGN FINANCE DIVISION, 50 BRANCH AVENUE, PROVIDENCE, RI 02904 (401-222-2056).</p> <p>DELIVERY OF GOODS OR SERVICES AS REQUESTED BY AGENCY. PAYMENTS WILL BE AUTHORIZED UPON SUBMISSION OF PROPERLY RENDERED INVOICES NO MORE THAN MONTHLY TO THE RECEIVING AGENCY. ANY UNUSED BALANCE AT END OF BLANKET PERIOD IS AUTOMATICALLY CANCELLED.</p> <p>VENDOR TELEPHONE: 888-626-2925 VENDOR FAX: 800-654-5975</p>	EA	1.00

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Languages Served

The following is a list of languages projected to meet the needs of the State:

Ada	Diola	Khmer	Russian
Afghan	Dutch	Kinyarwanda	Samoaan
Afrikaans	Egyptian	Kishwahili	Sanskrit
Akan	Eritrean	Korean	Serbian
Albanian	Fant	Kurdish	Serene
Amharic	Farsi	Laotian	Shanghai
Arabic	Fillipino	Latvian	Slovak
Armenian	Finnish	Lebanese	Socet
Assyrian	French	Lithuanian	Somali
Azuri	Fulani	Macedonian	Somrhai
Azerbaijanian	Ga	Malay	Soninke
Bambara	Gambian	Mandarin	Spanish
Belorussian	Gana	Mandinka	Susu
Bemba	Georgian	Marathi	Swahili
Bengali	German	Marshallese	Swedish
Bosnian	Greek	Mien	Syrian
Brazilian	Gujarati	Minangkabau	Tagalog
Bulgarian	Haitian	Mongolian	Taiwanese
Burmese	Hakka	Navajo	Tamil
Cambodian	Hausa	Nepali	Telegu
Cantonese	Hebrew	Norwegian	Thai
Capeverdean	Hiligaynon	Nuer	Tibetan
Cebuano	Hindi	Oromo	Tigrinian
Chagga	Hmong	Pangasinan	Toishanese
Chaochow	Hungarian	Pashto	Tongan
Chinese	Ibo	Persian	Trukese
Chuuk	Icelandic	Peulh	Turkish
Creole	Ilocano	Polish	Twi
Croatian	Indonesian	Portuguese	Ukrainian
Czech	Italian	Pulaar	Urdu
Danish	Japanese	Punjabi	Vietnamese
Dari	Jerma	Pushtu	Visayan
Die Jiu	Kannada	Putongua	Waray
Dinka	Karka	Romanian	Wolof

Process of Accessing an Interpreter

Our service includes toll-free access, free dial outs, and quick access through our operator assisted platform. We make accessing an interpreter easy and quick – there are three steps:

Step 1. Call our toll-free number.

Step 2. Request Language: Press 1 for Spanish, Press 2 for all other languages or you don't know the language. An operator will answer and confirm your language request.

Step 3. Give the operator your access code. The operator may ask for other information required for billing and reporting purposes.

An interpreter will be right with you.

4. Cost Proposal

\$0.94 per minute.

- Calls are billed in one-minute increments.
- The State is billed for interpreting time only.
- There are no set up fees or other charges of any kind.
- Rate valid through December 31, 2012.

Language interpreting service includes:

- 24x7 live-operator assistance, every day of the year.
- Connection with an interpreter in 10-20 seconds.
- Professional interpreters in more than 100 languages, qualified in medical interpreting and medical terminology.
- Comprehensive insurance, confidentiality compliance and an Interpreter Code of Ethics based on nation standards.
- Customized reports including call details, usage summaries, and language analysis in hardcopy and electronic formats.
- Close monitoring of customer satisfaction and frequent customer care reviews.
- Customized implementation plans to ensure a seamless transition and maximize satisfaction from management, staff and patients.

Form of Payment

ICC accepts checks, warrants, VISA, MasterCard, American Express and State Purchasing Cards. We also accept payment via EFT. Invoices are due Net 30.

Certifications

ICC hereby certifies that no owner, officer, director, employee, or agent is a State of Rhode Island employee.

This offer, its rate, terms and conditions, is extended to Rhode Island cities, towns, and affiliates.

Authorized Representative:

Jim Manczak, President
Name

Institute for Cultural Competency
Organization


Signature

5/24/2006
Date